

To our patients:

The American Dental Association issued a recommendation that dental offices stop performing all non-essential procedures till May 8th, 2020. As a result, we are cancelling and rescheduling all non-urgent and/or elective appointments scheduled from March 18th through May 8th, 2020.

We are calling all patients that have a non-urgent and/or elective appointment scheduled between March 18th and May 8th to reschedule for a future date. Please feel free to email our team at admin@ameliaperio.com to let us know that you have received this cancellation notice and the day and time you prefer to reschedule your appointment too.

If you have an emergency causing dental pain that cannot wait till after May 8th, 2020 then please call 904-990-1079 and we will schedule an appointment for you to be seen. Treatment will be limited to relief of discomfort only; we are unable to do any non-urgent and/or elective procedures at this time.

Patients will be asked to wash their hands or use hand sanitizer for 20 seconds upon arrival for their appointment. We will be taking the patient's temperature, as well. Patients with a fever cannot be treated. While maintaining our current above average sterilization techniques, we have also increased the number of times a day that heavy traffic items such as door handles, waiting room chairs, light switches, pens, i-pads, etc are wiped down with disinfectant. The health and safety of our patients and team are our top concern.

Please schedule appointments in advance by phone. This is to help keep the number of people in the office at a minimum to abide by CDC and ADA protective protocols in place. Therefore, we will not be accepting walk-in patients. Also, if you are a scheduled patient during this time and have someone who is coming with you to your appointment, we ask that they remain in the car and not come inside the office with you.

If in the past 4 weeks you have:

- had a fever or respiratory symptoms
- returned from an international trip via airline or cruise
- returned from a trip to New York, California, South Florida, Oregon and/ or Washington
- or potentially have been exposed to someone with the CoVid-19 virus

We ask that you refrain from visiting the office until your period of 14 day self-isolation is complete.

We truly apologize for the disruption in your normal dental care and any inconvenience that this will cause you. This is an unprecedented time, and drastic measures are required to protect our patients, their families, and our team. While

this was a tough decision, we sincerely believe this is the safest course of action for everyone. Thank you for your cooperation and please be safe and stay healthy.